



2025 - 2026

SUPPORT AT HOME (SAH) CLIENTS

EXPLANATORY INFORMATION

GROUP SOCIAL ACTIVITIES OR FLEXIBLE RESPITE

60-minute Exercise sessions

- This service is charged at a per hour rate.
- Two locations Kidman Park and Nazereth.

Out & About bus trips

- This service is charged at a per hour rate. Service length will be advised in advance via monthly schedule document. Additional costs during the service are the responsibility of the client. When booking into each activity, the fee is based on the advised service length and cannot be varied.

Wise, Older, Wonderful (WOW)

- This service is charged at a per hour rate. Service length will be advised in advance via monthly schedule document. Additional costs during the service are the responsibility of the client. When booking into each activity, the fee is based on the advised service length and cannot be varied.

In-Home Respite

- This service is charged at a per hour rate. Service during weekday evening hours (7:00 – 11:00 pm) and weekends may be provided (pending staff availability). Service at these times will be charged at a higher per hour rate. For more information, please contact our office on 8234 5550.

GROUP SOCIAL SUPPORT

(previously referred to as “Day Care Program”)

- The Group Social Support service is charged at a total of \$90.00 per attendance. This cost will appear on monthly invoices as an hourly rate of \$20.00 for 4.5 hours of social support.
- The cost includes all activities, morning and afternoon tea and food (one drink available with lunch) during the service.
- Transport to and from Group Social Support service is charged separately.

INDIVIDUAL SUPPORTS

(previously referred to as “One-to-One Program”, “Transport”, “Shopping”)

- This service is charged at a per hour rate.
- Transport for Individual Social Support is a separate charge and is at a rate of \$1.30 per kilometre travelled. Distances are calculated to the nearest 100 metres. When booking transport, the cost can be provided upon request before service takes place.
- Please note, additional costs may apply based on alteration to service.
- Bookings for transport provided by ANFE Community Care staff members or volunteers will also include a minimal cost for social support delivered during the travel time to and from destinations.