



## **COMMONWEALTH HOME SUPPORT PROGRAM (CHSP) CLIENTS**

### **EXPLANATORY INFORMATION** (Effective from 3<sup>rd</sup> August 2026)

#### **HOME OR COMMUNITY GENERAL RESPITE**

##### *Balance and Strength Exercise (BASE) Program*

This service is charged at a per hour rate.

##### *Out & About bus trips*

This service is charged at a per hour rate. Service length will be advertised in advance via monthly schedule. Additional costs during the service are the responsibility of the client. When booking into each activity, the fee is based on the advised service length and cannot be varied.

##### *Wise Older Wonderful (WOW) – East*

This service is charged at a per hour rate. Service length will be advertised in advance via monthly schedule. Additional costs during the service are the responsibility of the client. When booking into each activity, the fee is based on the advised service length and cannot be varied.

##### *In-Home Respite*

This service is charged at a per hour rate. Service requests outside regular weekday hours may be provided depending on availability). Service at these times will be charged at a higher per hour rate. Please contact our office on 8234 5550 for more information.

#### **GROUP SOCIAL SUPPORT**

##### *Day Care*

This service is charged at a total of \$22.50 per attendance. The cost will appear on monthly invoices as 5 hours of social support at an hourly rate of \$4.50. The cost includes all activities, morning and afternoon tea and food (one drink available with lunch) during the service.

### *Supporting Wellness and Nurturing Strength (SWANS)*

This service is charged at a total of \$9.00 per attendance. The cost will appear on monthly invoices as 2 hours of social support at an hourly rate of \$4.50. The cost includes all activities and morning tea during the service.

### *WOW in the West*

This service is charged at an hourly rate of \$4.50. Further details regarding this service to be determined.

## **INDIVIDUAL SOCIAL SUPPORT**

This service is charged in 30-minute intervals (or part thereof). Additional charges may apply for alteration to scheduled service.

## **TRANSPORT**

Additional charges apply for transport aligned to *Group Social Support* and *Individual Social Support* services.

- Direct Transport aligned to Group Social Support is charged separately at a rate of \$5.20 per trip.
- Direct Transport aligned to Individual Social Support is charged separately at a rate of \$6.00 per 5 kilometres travelled (or part thereof).
- Indirect Transport (Cabcharge vouchers) is charged at a rate of \$13.50 per 20 kilometres (or part thereof).

## **SPECIAL EVENTS**

Special events ("In-House" for events at existing ANFE Community Care service facilities or External for special facility bookings) will be held for significant occasions and service is charged for the event, NOT at a per hour rate.